

Announcements:
Information Technology Assistant Meeting
May 2008

Software Update:

- **Plagiarism software in trial-testing:** We are trial-testing Turnitin, a plagiarism prevention software package. This is a stand-alone product that integrates with WebCT/CE6. Please let faculty members know of the product. Also, if they are interested in volunteering for the summer with this software they can contact the Software Licensing Office at software@utsa.edu.

For more information contact Matthew Marr at x7271.

E-mail Continuity Program for UTSA faculty and staff:

- **MessageOne E-mail Management Services:** The University of Texas at San Antonio has acquired MessageOne E-mail Management Services (EMS), an e-mail continuity program that will allow faculty and staff to access their UTSA e-mail in the event of an outage or network failure.

Go to <https://ems.messageone.com/> to set up your notification options in order to be contacted in the event of an e-mail outage.

Your UTSA e-mail address (ex: john.doe@utsa.edu) is your username. Use your network password as your MessageOne password.

Once logged in, you will be prompted to enter your preferred contact information (alternate e-mail address and/or a cell phone number for a text message notification).

Note: Entering contact information is optional; however if you choose not to enter contact information, there will be no way to contact you in the event of an e-mail outage.

In the event of an outage, Windows users will be able to access UTSA e-mail through Outlook or by going to <https://ems.messageone.com/>; Macintosh/Linux users can access UTSA e-mail by going to this same Web site.

For more information contact OIT via e-mail at oit@utsa.edu.

Telephone Services reminder:

- **Departments' telephone bills going paperless:** Departments will have the freedom to view their bills online instead of having to wait until they receive their paper bill. By viewing their bills online customers can discuss discrepancies with OIT Telephone Services within a short period of time rather than waiting one to two months. The expected launch of paperless billing will start in May or June 2008.

For more information contact Rigo Garcia at x5280.